	Case 2:14-cv-02597-DJC-DB Document	t 255-1 Filed 06/12/24 Page 1 of 41						
1 2 3 4 5 6 7 8 9 10	Daniel Alberstone (SBN 105275) dalberstone@baronbudd.com Roland Tellis (SBN 186269) rtellis@baronbudd.com Mark Pifko (SBN 228412) mpifko@baronbudd.com Peter Klausner (SBN 271902) pklausner@baronbudd.com BARON & BUDD, P.C. 15910 Ventura Boulevard, Suite 1600 Encino, California 91436 Telephone: (818) 839-2333 Attorneys for Plaintiff DAVID WEINER, individually, and on behalf of other members of the general public similarly situated							
11 12	UNITED STATES DISTRICT COURT EASTERN DISTRICT OF CALIFORNIA							
12 13 14	DAVID WEINER, individually, and on behalf of other members of the public similarly situated,	Case No.: 2:14-cv-02597-DJC-DB CLASS ACTION						
15	Plaintiff, vs.	DECLARATION OF RYAN BAHRY REGARDING SETTLEMENT NOTICE						
16 17 18	OCWEN FINANCIAL CORPORATION, a Florida corporation, and OCWEN LOAN SERVICING, LLC, a Delaware limited liability company,	PROGRAM IMPLEMENTATION Hon. Daniel J. Calabretta						
17 18 19	Florida corporation, and OCWEN LOAN	PROGRAM IMPLEMENTATION						
17 18	Florida corporation, and OCWEN LOAN SERVICING, LLC, a Delaware limited liability company,	PROGRAM IMPLEMENTATION						
17 18 19 20	Florida corporation, and OCWEN LOAN SERVICING, LLC, a Delaware limited liability company,	PROGRAM IMPLEMENTATION						
 17 18 19 20 21 22 23 	Florida corporation, and OCWEN LOAN SERVICING, LLC, a Delaware limited liability company,	PROGRAM IMPLEMENTATION						
 17 18 19 20 21 22 23 24 	Florida corporation, and OCWEN LOAN SERVICING, LLC, a Delaware limited liability company,	PROGRAM IMPLEMENTATION						
 17 18 19 20 21 22 23 24 25 	Florida corporation, and OCWEN LOAN SERVICING, LLC, a Delaware limited liability company,	PROGRAM IMPLEMENTATION						
 17 18 19 20 21 22 23 24 25 26 	Florida corporation, and OCWEN LOAN SERVICING, LLC, a Delaware limited liability company,	PROGRAM IMPLEMENTATION						
 17 18 19 20 21 22 23 24 25 	Florida corporation, and OCWEN LOAN SERVICING, LLC, a Delaware limited liability company,	PROGRAM IMPLEMENTATION						
 17 18 19 20 21 22 23 24 25 26 27 	Florida corporation, and OCWEN LOAN SERVICING, LLC, a Delaware limited liability company, Defendants.	PROGRAM IMPLEMENTATION						

I, RYAN BAHRY, declare and state as follows:

I am a Director at JND Legal Administration ("JND"). JND is a legal administration service 1. provider with its headquarters located in Seattle, Washington. JND has extensive experience with all aspects of legal administration and has administered settlements in hundreds of class action cases.

JND is serving as the Settlement Administrator¹ in the above-captioned litigation 2. ("Action"), for the purposes of administering the Settlement Agreement, approved by the Court in its Order (1) Granting Preliminary Approval of Settlement Agreement and (2) Directing Notice to the Settlement Class, entered March 29, 2024 ("Order").

I submit this Declaration at the request of the Parties in the Action to describe JND's Class 3. Notice efforts to date and our successful execution of the Notice Plan as detailed in the December 18, 2023 Declaration of Gina Intrepido-Bowden Regarding Notice Program ("Notice Plan Declaration") and approved by the Court in the Preliminary Approval Order. This Declaration is based on my personal knowledge and information provided to me by experienced JND employees and the Parties, and, if called on to do so, I could and would testify competently thereto.

CAFA NOTICE

4. In compliance with the Class Action Fairness Act ("CAFA"), 28 U.S.C. § 1715, JND compiled a CD-ROM containing the following documents:

- Class Action Complaint, filed on November 5, 2014; a.
- Plaintiffs' Motion for Preliminary Approval of Class Action Settlement and b. Direction of Notice Under Fed. R. Civ. P. 23(e), filed on December 18, 2023;
- Settlement Agreement, filed on December 18, 2023; c.
- Copies of the proposed E-mail Notice, Postcard Notice, Long Form Notice, and d. Claim Form, filed on December 18, 2023;
- [Proposed] Order (1) Granting Preliminary Approval of Settlement Agreement; e. and (2) Directing Notice to the Settlement Class, filed on December 18, 2023.

¹ Capitalized terms used and not otherwise defined herein shall have the meanings given such terms in the Settlement Agreement ("Settlement Agreement").

2 DECLARATION OF RYAN BAHRY REGARDING SETTLEMENT NOTICE PROGRAM IMPLEMENTATION

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5. The CD-ROM was mailed on December 28, 2023, to the appropriate Federal and State officials identified in the attachment with an accompanying cover letter, a copy of which is attached hereto as **Exhibit A**.

SETTLEMENT CLASS MEMBER DATA

6. On April 12 and April 16, 2024, JND received spreadsheets from Defendants containing details for 330,505 loans connected to Settlement Class Members. The spreadsheet contained Settlement Class Member identifying details such as borrower and co-borrower names, mailing addresses, e-mail addresses (where available), and loan numbers.

7. Prior to sending notices, JND analyzed the raw data to review potential duplicates and found no records to consolidate. JND updated the Settlement Class Member contact information using data from the National Change of Address ("NCOA") database² along with advanced address research through Lexis Nexis as required under the terms of the Settlement Agreement. The Settlement Class Member data was promptly loaded into a secure database established for this Action.

MAILED NOTICE

8. Pursuant to the terms of the Settlement Agreement, on April 26, 2024, JND mailed the Court-approved postcard notice ("Postcard Notice") via USPS first-class mail to 330,505 Settlement Class Member addresses (some Postcard Notices were addressed to multiple co-borrower names). А representative sample of the Postcard Notice is attached hereto as Exhibit B.

9. The Court-approved Postcard Notice informed Class Members of their rights and options under the Settlement, including the deadlines to request exclusion, object, or file a claim for compensation, the definition of the Class, a summary of the Settlement benefits, the date and time of the Fairness Hearing, and how to find more detailed information about the Settlement.

10. As of the date of this Declaration, of the total 330,505 Postcard Notices mailed, JND tracked 33,168 Postcard Notices that were returned to JND as undeliverable. Of these, 1,529 Postcard Notices

² The NCOA database is the official United States Postal Service ("USPS") technology product which makes changes of address information available to mailers to help reduce undeliverable mail pieces before mail enters the mail stream. This product is an effective tool to update address changes when a person has completed a change of address form with the USPS. The address information is maintained on the database for 48 months.

were forwarded to updated addresses provided by the USPS. JND conducted advanced address research for the remaining undeliverable Postcard Notices and received updated address information for an additional 15,992 Settlement Class Members. JND promptly re-mailed Postcard Notices to these 15,992 Settlement Class Members (of which 948 were returned to JND as undeliverable and nine (9) of the 948 were forwarded to updated addresses provided by the USPS).

E-MAIL NOTICE

11. Pursuant to the terms of the Settlement Agreement, on April 26, 2024, JND e-mailed the customized, Court-approved e-mail notice ("E-mail Notice") to each of the 250,963 e-mail addresses associated with Settlement Class Member records (invalid e-mail addresses were not included in the E-mail Notice campaign). Of the 250,963 E-mail Notices sent, a total of 220,518 E-mail Notices were delivered successfully.

Similar to the Postcard Notice, the E-mail Notice informed Settlement Class Members of 12. their rights and options under the Settlement, including the deadlines to request exclusion, object, or file a claim for compensation, the definition of the Class, a summary of the Settlement benefits, the date and time of the Fairness Hearing, and how to find more detailed information about the Settlement. A representative sample of the E-mail Notice is attached hereto as **Exhibit C**.

DIGITAL NOTICE

13. JND caused a supplemental digital effort to launch with Google Display Network ("GDN"), a vast network that reaches over 90% of internet users. Digital advertisements appeared for 28 days, from April 26, 2024, through May 23, 2024, delivering 41,538,123 impressions,³ 1,738,123 more than what was originally planned.

14. The GDN impressions targeted adults 25 years of age or older in the U.S., with an emphasis on California. Efforts also targeted homeowners; users in-market for mortgage refinancing, residential loans in California, Second Mortgages, Remortgage Loans, Reverse Mortgage; and/or users who have

Case No.: 2:14-cv-02597-DJC-DB

³ Impressions or Exposures are the total number of opportunities to be exposed to a media vehicle or combination of media vehicles containing a notice. Impressions are a gross or cumulative number that may include the same person more than once. As a result, impressions can and often do exceed the population size.

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searched for keywords such as Ocwen Mortgage, Liberty Reverse Mortgage, PHH mortgage company, PHH mortgage, Ocwen mortgage, or mortgage servicing companies. In addition, a portion of the impressions targeted a custom audience list based on available Settlement Class Member data (e.g., names, postal addresses, e-mail addresses). The digital ads were served across all devices, including desktop, laptop, tablet, and cell phone devices.

15. The digital ads included an embedded link that takes users who click on the ad directly to the Settlement Website, where they can receive more information about the Settlement and file claims for compensation. Screenshots of the digital notices as they appeared on GDN are attached as **Exhibit D**.

INTERNET SEARCH CAMPAIGN

16. JND caused an internet search effort to launch for 28 days, from April 26, 2024, through May 23, 2024, delivering a total of 6,608 additional impressions. A custom keyword list related to the Settlement was applied based on content on the Settlement Website landing page, as well as other case information. When a keyword about the case was searched, a paid Responsive Search Ad ("RSA") with a hyperlink to the Settlement Website would sometimes appear on the search engine results page. When the RSA was clicked on, the visitor was redirected to the Settlement Website where they could get more information about the case. The search effort was monitored and optimized to focus on keywords that resulted in more click throughs to the Settlement Website.

17. Screenshots of the RSA ads as they appeared online are attached as **Exhibit E**.

PRESS RELEASE

18. JND caused a press release to be distributed on April 29, 2024, in English and Spanish, to journalists and media outlets throughout the U.S. Exact matches of the press releases were picked up a total of 515 times with a potential audience of 110.4 million.

19. Copies of the press releases are attached as **Exhibit F**.

<u>SETTLEMENT WEBSITE AND E-MAIL ADDRESS</u>

24. JND established Settlement Website 20. On April 2024, a (www.OcwenFeeSettlement.com), which provides comprehensive information about the Settlement, including copies of important case documents, answers to frequently asked questions, and contact information for the Settlement Administrator. Additionally, the Settlement Website allowed Settlement

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Class Members to submit a Claim Form electronically or download a fillable copy of the Claim Form if a Class Member elected to print and submit it by mail. As of the date of this Declaration, the Settlement Website has tracked 47,448 unique users with 172,531 page views. JND will continue to update and maintain the Settlement Website throughout the administration process.

21. On April 24, 2024. JND established а dedicated e-mail address (info@OcwenFeeSettlement.com) to receive and respond to Settlement Class Member inquiries. JND generates e-mail responses from scripted answers to FAQs, approved by the Parties, which are also used by our call center personnel for efficiency and uniformity of messaging. To date, JND has received approximately 1,134 incoming email inquiries to the dedicated e-mail address.

TOLL-FREE INFORMATION LINE AND P.O. BOX

22. On April 24, 2024, JND established a case-specific toll-free number (1-888-995-0316) for Settlement Class Members to call to obtain information regarding the Settlement. Callers have the option to listen to the Interactive Voice Response ("IVR") system, or to speak with a live agent. The toll-free number is accessible 24 hours a day, seven days a week. As of the date of this Declaration, the toll-free number has received 3,434 incoming calls. JND will continue to maintain the toll-free number throughout the settlement administration process.

23. Additionally, JND established a post office box for this administration to receive Settlement Class Member correspondence, paper Claim Forms, and exclusion requests. The administration address is Ocwen Fee Settlement, c/o JND Legal Administration, P.O. Box 91338, Seattle, WA 98111.

REQUESTS FOR EXCLUSION

24. The Notices informed recipients that any Settlement Class Member who wished to exclude themselves from the proposed Settlement ("opt-out") must do so by mailing an exclusion letter to the Settlement Administrator, postmarked on or before July 12, 2024.

25. As of the date of this Declaration, JND has received two (2) timely exclusion request from Settlement Class Members M. Oyarzabal (Murrieta, GA) and K. A. Decker (Nottingham, MD).

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Case No.: 2:14-cv-02597-DJC-DB

OBJECTIONS

26. The Notices informed recipients that any Settlement Class Member who wished to object to the proposed Settlement could do so by filing a written objection with the Court, postmarked on or before May 3, 2024.

27. As of the date of this Declaration, JND has not received, and is not aware of, any objections.

CLAIMS RECEIVED

28. The Notices informed recipients that any Settlement Class Member wishing to receive a payment must submit a complete and timely Claim Form to JND to be eligible for a Settlement payment. The Claim Form must be submitted or postmarked on or before September 29, 2025.

29. As of the date of this Declaration, JND has received 9,762 Claim Form submissions, of these, 217 were mailed, and 9,545 were submitted online. JND is in the process of receiving, reviewing, and validating Claim Form submissions.

REACH

The direct notice effort alone reached 97.4% of Settlement Class Members. 30. The supplemental media efforts further enhanced notice exposure.

31. The achieved reach surpasses the 70–95% reach standard set forth by the FJC, exceeding that of other court approved programs.⁴

CLAIMS STIMULATION EFFORT

32. To help stimulate claims, JND proposes delivering **10 million digital impressions** over two weeks, just prior the claims deadline from September 12, 2025 through September 25, 2025, on Google Discovery+ (YouTube, GDN, and Gmail).

The claims stimulation effort will include the same targeting as the initial digital campaign, 33. as well as look-alike targeting and retargeting based on the data collected during the initial campaign.

⁴ Federal Judicial Center, Judges' Class Action Notice and Claims Process Checklist and Plain Language Guide (2010), p. 3 states: "...the lynchpin in an objective determination of the adequacy of a proposed notice effort is whether all the notice efforts together will reach a high percentage of the class. It is reasonable to reach between 70-95%."

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Look-alike targeting will reach individuals with demographics/behavior similar to those who have already visited the settlement website and/or filed a claim. *Retargeting* will reach individuals who have visited the case website but have yet to file a claim.

CONCLUSION

34. In my opinion, the Notice Plan as executed constituted the best practicable notice to the Settlement Class under the circumstances of this case. I will provide a supplemental declaration to the Court prior to the Final Approval Hearing with updated information regarding the implementation of the Notice Plan and the claims administration process.

I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct.

Executed June 12, 2024 in Seattle, Washington.

Ryan Balay

Ryan Bahry

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- EXHIBIT A -



December 28, 2023

United States Attorney General and the Appropriate Officials Identified in Attachment A

RE: CAFA Notice of Proposed Class Action Settlement

Dear Sir or Madam:

This Notice is being provided to you in accordance with the Class Action Fairness Act ("CAFA"), 28 U.S.C. § 1715 on behalf of Ocwen Financial Corporation and Ocwen Loan Servicing, LLC, the Defendants in the below-referenced class action ("the Action"). Plaintiffs' Motion for Preliminary Approval of Class Action Settlement was filed with the Court on December 18, 2023.

Case Name:	Weiner v. Ocwen Financial Corporation, et al.
Case Number:	2:14-cv-02597-DJC-DB
Jurisdiction:	United States District Court, Eastern District of California
Date Settlement filed	December 18, 2023
with Court:	

Copies of all materials filed in the above-named actions are electronically available on the Court's Pacer website found at https://pcl.uscourts.gov. Additionally, in compliance with 28 U.S.C. § 1715(b), the enclosed CD-ROM contains the following documents filed in the Action:

01 - Complaint.pdf

Class Action Complaint, filed November 5, 2014

02 - Motion for Preliminary Approval.pdf

Plaintiffs' Motion for Preliminary Approval of Class Action Settlement and Direction of Notice Under Fed. R. Civ. P. 23(e), filed on December 18, 2023

03 - Settlement Agreement.pdf

Settlement Agreement, filed on December 18, 2023

04 - Email Notice.pdf

[Proposed] Email Notice, filed on December 18, 2023

05 - Postcard Notice.pdf

[Proposed] Postcard Notice, filed on December 18, 2023

06 - Long Form Notice.pdf

[Proposed] Long Form Notice, filed on December 18, 2023

07 - Claim Form.pdf

[Proposed] Claim Form for Class Members, filed on December 18, 2023

08 - Preliminary Approval Order.pdf

[Proposed] Order (1) Granting Preliminary Approval of Settlement Agreement; and (2) Directing Notice to the Settlement Class, filed on December 18, 2023

It is not possible to provide a breakdown of the Settlement Class in accordance with 28 U.S.C. § 1715 (b)(7) at this time. However, we anticipate that the Settlement Class is sufficiently numerous as to include Class Members residing in numerous U.S. states, principally in the Midwest, as well as the District of Columbia, and may include Class Members residing in U.S. territories and associated states.

There are no other settlements or agreements made between Counsel for the parties related to the class defined in the proposed settlement, and as of the date of this Notice, no Final Judgment or notice of dismissal has been entered in this case.

If you have any questions regarding the details of the case and settlement, please contact Defense Counsel's representative at:

Richard A. Jacobsen Orrick, Herrington & Sutcliffe LLP 51 West 52nd Street New York, NY 10019-6142 Phone: (212) 506-5000 Email: rjacobsen@orrick.com

Melinda L. Haag Randall S. Luskey Paul, Weiss, Rifkind, Wharton & Garrison LLP 535 Mission Street, 24th Floor San Francisco, CA 94105 Phone: (628) 432-5112 Emails: mhaag@paulweiss.com, rluskey@paulweiss.com

For questions regarding this Notice, please contact JND at:

JND Class Action Administration 1100 2nd Ave, Suite 300 Seattle, WA 98101 Phone: 800-207-7160

Regards,

JND Legal Administration

Encl.

Weiner v. Ocwen Financial Corporation, et al., Case No. 2:14-cv-02597-DJC-DB (E.D. Cal.) Case 2:14-cv-02597 CAFA Rotice - Attachment A - Service List Page 12 of 41

Treg R. Taylor Office of the Attorney General 1031 W 4th Ave Ste 200 Anchorage, AK 99501

Tim Griffin Office of the Attorney General 323 Center St Ste 200 Little Rock, AR 72201

CAFA Coordinator Office of the Attorney General Consumer Protection Section 455 Golden Gate Ave., Ste 11000 San Francisco, CA 94102

William Tong Office of the Attorney General 165 Capitol Ave Hartford, CT 06106

Ashley Moody Office of the Attorney General State of Florida PL-01 The Capitol Tallahassee, FL 32399

Anne E. Lopez Department of the Attorney General 425 Queen Street Honolulu, HI 96813

Raúl R. Labrador Office of the Attorney General 700 W. Jefferson St, Suite 210 Boise, ID 83720 Steve Marshall Attorney General's Office 501 Washington Ave Montgomery, AL 36104

Kris Mayes Office of the Attorney General 2005 N Central Ave Phoenix, AZ 85004

Phil Weiser Office of the Attorney General Ralph L. Carr Judicial Building 1300 Broadway, 10th Fl Denver, CO 80203

Kathy Jennings Delaware Department of Justice Carvel State Office Building 820 N French Street Wilmington, DE 19801

Chris Carr Office of the Attorney General 40 Capitol Sq SW Atlanta, GA 30334

Brenna Bird Office of the Attorney General Hoover State Office Building 1305 E. Walnut Street Rm 109 Des Moines, IA 50319

Kwame Raoul Office of the Attorney General Office Services 115 South LaSalle, 23rd Floor Chicago, IL 60603

Weiner v. Ocwen Financial Corporation, et al., Case No. 2:14-cv-02597-DJC-DB (E.D. Cal.) Case 2:14-cv-02597 CAFA Rotice - Attachment A - Service List Page 13 of 41

Todd Rokita Office of the Attorney General Indiana Government Center South 302 W Washington St 5th Fl Indianapolis, IN 46204

Daniel Cameron Office of the Attorney General Capitol Building 700 Capitol Ave Ste 118 Frankfort, KY 40601

CAFA Coordinator General Counsel's Office Office of Attorney General One Ashburton Pl, 20th Floor Boston, MA 02108

Aaron Frey Office of the Attorney General 6 State House Station Augusta, ME 04333

Keith Ellison Office of the Attorney General 445 Minnesota St Suite 1400 St. Paul, MN 55101

Lynn Fitch Office of the Attorney General Walter Sillers Building 550 High St Ste 1200 Jackson, MS 39201

Josh Stein Attorney General's Office 114 W Edenton St Raleigh, NC 27603 Kris W. Kobach Office of the Attorney General 120 SW 10th Ave 2nd Fl Topeka, KS 66612

Jeff Landry Office of the Attorney General 1885 N. Third St Baton Rouge, LA 70802

Anthony G. Brown Office of the Attorney General 200 St. Paul Pl Baltimore, MD 21202

Dana Nessel Department of Attorney General G. Mennen Williams Building, 7th Fl 525 W Ottawa St Lansing, MI 48933

> Andrew Bailey Attorney General's Office Supreme Court Building 207 W High St Jefferson City, MO 65101

Austin Knudsen Office of the Attorney General Justice Building, Third Fl 215 N. Sanders Helena, MT 59601

Drew H. Wrigley Office of the Attorney General State Capitol, 600 E Boulevard Ave Dept. 125 Bismarck, ND 58505

Weiner v. Ocwen Financial Corporation, et al., Case No. 2:14-cv-02597-DJC-DB (E.D. Cal.) Case 2:14-cv-02597 CAFA Rotice - Attachment A - Service List Page 14 of 41

Mike Hilgers Attorney General's Office 2115 State Capitol Lincoln, NE 68509

Matthew J. Platkin Office of the Attorney General Richard J. Hughes Justice Complex 25 Market St 8th Fl, West Wing Trenton, NJ 08611

Aaron Ford Office of the Attorney General Old Supreme Court Building 100 N Carson St Carson City, NV 89701

Dave Yost Attorney General's Office State Office Tower 30 E Broad St 14th Fl Columbus, OH 43215

Ellen F. Rosenblum Oregon Department of Justice Justice Building 1162 Court St NE Salem, OR 97301

Peter F. Neronha Office of the Attorney General 150 S Main St Providence, RI 02903

Marty Jackley Office of the Attorney General 1302 E Highway 14 Ste 1 Pierre, SD 57501 John Formella Office of the Attorney General NH Department of Justice 1 Granite Place South Concord, NH 03301

Raúl Torrez Office of the Attorney General Villagra Building 408 Galisteo Street Santa Fe, NM 87501

CAFA Coordinator Office of the Attorney General 28 Liberty St 15th Fl New York, NY 10005

Gentner Drummond Office of the Attorney General 313 NE 21st St Oklahoma City, OK 73105

Michelle Henry PA Office of the Attorney General Strawberry Square 16th Fl Harrisburg, PA 17120

Alan Wilson Office of the Attorney General Rembert C. Dennis Bldg 1000 Assembly St Rm 519 Columbia, SC 29201

Jonathan Skrmetti Office of the Attorney General 500 Dr Martin L King Jr Blvd Nashville, TN 37219

Weiner v. Ocwen Financial Corporation, et al., Case No. 2:14-cv-02597-DJC-DB (E.D. Cal.) Case 2:14-cv-02597 CAFA Rotice - Attachment A - Service List Page 15 of 41

Ken Paxton Office of the Attorney General 300 W. 15th St Austin, TX 78701

Jason S. Miyares Office of the Attorney General 202 N. Ninth St. Richmond, VA 23219

Bob Ferguson Office of the Attorney General 1125 Washington St SE Olympia, WA 98501

Patrick Morrisey Office of The Attorney General State Capitol, 1900 Kanawha Blvd E Building 1 Rm E-26 Charleston, WV 25305

Brian Schwalb Office of the Attorney General 400 6th St NW Washington, DC 20001 Sean D. Reyes Office of the Attorney General Utah State Capitol Complex 350 North State St Ste 230 Salt Lake City, UT 84114

Charity R. Clark Attorney General's Office 109 State St. Montpelier, VT 05609

Josh Kaul Attorney General's Office P.O. Box 7857 Madison, WI 53707

Bridget Hill Office of the Attorney General 109 State Capitol 200 W 24th St Rm W109 Cheyenne, WY 82002

Merrick Garland Office of the U.S. Attorney General U.S. Department of Justice 950 Pennsylvania Ave NW Washington, DC 20530 Case 2:14-cv-02597-DJC-DB Document 255-1 Filed 06/12/24 Page 16 of 41

- EXHIBIT B -

UNITED STATES DISTRICT COURT

A federal court authorized this Notice. This is not a solicitation from a lawyer.

If you have or had a loan serviced by Ocwen Loan Servicing, LLC and you paid for Broker Price Opinions or Hybrid Valuations between 2010 and 2017, you may be entitled to the benefits of a class action settlement

> Estimated payments are: \$60 per Broker Price Opinion \$70 per Hybrid Valuation

Case Asternovistration of CAUFDABIA DOCUMPENT 295 Admin Street 06/12/24 P.O. Box 91338 Seattle, WA 98111

Ocwen Fee Settlement

«Barcode»

Postal Service: Please do not mark barcode

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«Full Name»
«CF CARE OF NAME»
«CF ADDRESS 1»
«CF ADDRESS 2»
«CF CITY», «CF STATE» «CF ZIP»
«CF COUNTRY»
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Records indicate you may be affected by a proposed settlement reached in a class action lawsuit called *Weiner v. Ocwen Financial Goin*: Case No. Case No. 14 cv 02597 (5B Cal.) (the "Settlement" / This Notice summarizes 11 your rights and options. More details are available at www.OcwenFeeSettlement.com.

What is this about? Plaintiff alleges that Ocwen Loan Servicing, LLC and its parent company Ocwen Financial Corporation (together, "Defendants" or "Ocwen") over-charged borrowers for certain property valuation expenses, including Broker Price Opinions ("BPOs") or Hybrid Valuations ("Hybrids"), which Plaintiff alleges contained undisclosed "mark-ups." Ocwen denies Plaintiff's claims, and all alleged wrongdoing associated with Plaintiff's claims. The Court has not decided who is right or wrong. Instead, the Parties have agreed to the Settlement to avoid the costs, risk, and delays associated with continuing this complex and time-consuming litigation.

Who is affected? The Court certified a <u>Nationwide Settlement Class</u> that includes all residents of the United States of America who have or had a loan serviced by Ocwen and who paid for one or more BPOs or Hybrids charged by Ocwen through Altisource, from November 5, 2010 through September 29, 2017, the date of the class certification order in this action. The Court also certified a <u>California Settlement Sub-Class</u> that includes all residents of the State of California who have or had a loan serviced by Ocwen and to whom charges for one or more BPOs or Hybrids were assessed to their mortgage account by Ocwen through Altisource, from November 5, 2010 through September 29, 2017 (the "class period"). The Nationwide Settlement Class and California Settlement Sub-Cass are collectively the Settlement Class.

What does the Settlement provide? If approved, the Settlement will provide:

- A \$60 reimbursement for each BPO fee that Settlement Class Members paid during the class period;
- A \$70 reimbursement for each Hybrid fee that Settlement Class Members paid during the class period;
- Reversals and/or credits for any California Sub-Class Members who continue to have loans serviced by Ocwen, in the amount of \$60 for each BPO and \$70 for each Hybrid fee that was assessed to the Class Member during the class period but for which the Class Member has not paid; and
- Defendants' **modification of disclosures** to borrowers in valuation-related correspondence and reports, and in any applicable fee schedules, to identify, as applicable, the "reconciliation" service added by vendors to BPO and Hybrid products.

What are my options? You can file a claim, request exclusion, object, or do nothing.

C <u>File a: Claimy</u>-025 GPC 02 C-DB menD from then Settement, Fuller 00/ai 2/2 am Pletter 041 00/

<u>Request Exclusion</u>. To remove yourself from the Settlement ("opt out"), submit an exclusion request by **July 12**, **2024**. If you exclude yourself, you will receive no payment from the Settlement, but this is the only option that will allow you to keep your right to sue or continue to sue Defendants for the claims in this case.

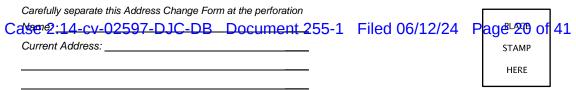
<u>Object</u>. If you do not exclude yourself from the Settlement, you may object or tell the Court what you do not like about the Settlement. If you object, you must still submit a claim to receive a payment. Objections must be **submitted by July 12, 2024**.

Do Nothing. If you do nothing, you will receive no payment from the Settlement and you will give up your right to sue or continue to sue Defendants for the claims in this case.

For more details about your rights and options and how to file a claim, exclude yourself, or object, go to www.OcwenFeeSettlement.com.

What happens next? The Court will hold a Final Approval Hearing on September 5, 2024, at 1:30 p.m. PT, to consider whether to give final approval to the Settlement and grant Settlement Class Counsel's request for attorneys' fees and costs, as well as reimbursement for Settlement Administration Costs. The Court appointed the law firm of Baron & Budd P.C., to represent Settlement Class Members as Settlement Class Counsel. Settlement Class Counsel will request attorneys' fees, estimated to be \$8,000,000, plus reimbursable litigation costs, estimated to be \$950,000. If approved by the Court, the attorneys' fees and costs will be paid by the Defendants. You do not need to attend the Final Approval Hearing. Settlement Class Counsel will answer any questions the Court may have. You or your attorney may ask to speak at the hearing at your own expense, but you do not have to. To do so, you must file with the Court, by on or before July 12, 2024, a notice of intent to appear at the Final Approval Hearing.

How can I get more information? Go to www.OcwenFeeSettlement.com, email info@OcwenFeeSettlement.com, call toll-free 1-888-995-0316, or write to Ocwen Fee Settlement, c/o JND Legal Administration, P.O. Box 91338, Seattle, WA 98111.



Unique ID: [JND Unique ID]

Address Change Form

To make sure your information remains up-to-date in our records, please confirm your address by filling in the above information and depositing this postcard in the U.S. Mail. This form is not a Claim Form. You must file a Claim Form if you would like to receive a payment from the Settlement.

> Ocwen Fee Settlement c/o JND Legal Administration P.O. Box 91338 Seattle, WA 98111

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- EXHIBIT C -

Case 2:14-cv-02597-DJC-DB Document 255-1 Filed 06/12/24 Page 22 of 41

To: [Class Member Email Address] From: Jennifer@OcwenFeeSettlement.com Subject Line: Ocwen Fee Settlement

UNITED STATES DISTRICT COURT EASTERN DISTRICT OF CALIFORNIA

A federal court authorized this Notice. This is not a solicitation from a lawyer.

If you have or had a loan serviced by Ocwen Loan Servicing, LLC and you paid for Broker Price Opinions or Hybrid Valuations between 2010 and 2017, you may be entitled to the benefits of a class action settlement.

Estimated payments are: \$60 per Broker Price Opinion \$70 per Hybrid Valuation

YOUR UNIQUE ID: XXXXXXX

Dear [Class Member Name(s)],

You are receiving this Notice because records indicate you may be affected by a proposed settlement reached in a class action lawsuit called *Weiner v. Ocwen Financial Corp.*, Case No. Case No. 14-cv-02597, (E.D. Cal.) (the "Settlement"). This Notice summarizes your rights and options. More details are available at <u>www.OcwenFeeSettlement.com</u>.

What is this about? Plaintiff alleges that Ocwen Loan Servicing, LLC and its parent company Ocwen Financial Corporation (together, "Defendants" or "Ocwen") over-charged borrowers for certain property valuation expenses, including Broker Price Opinions ("BPOs") or Hybrid Valuations ("Hybrids"), which Plaintiff alleges contained undisclosed "mark-ups." Ocwen denies Plaintiff's claims, and all alleged wrongdoing associated with Plaintiff's claims. The Court has not decided who is right or wrong. Instead, the Parties have agreed to the Settlement to avoid the costs, risk, and delays associated with continuing this complex and time-consuming litigation.

Who is affected? The Court certified a <u>Nationwide Settlement Class</u> that includes all residents of the United States of America who have or had a loan serviced by Ocwen and who paid for one or more BPOs or Hybrids charged by Ocwen through Altisource, from November 5, 2010 through September 29, 2017, the date of the class certification order in this action. The Court also certified a <u>California Settlement Sub-Class</u> that includes all residents of the State of California who have or had a loan serviced by Ocwen and to whom charges for one or more BPOs or Hybrids were assessed to their mortgage account by Ocwen through Altisource, from November 5, 2010 through September 29, 2017 (the "class period"). The Nationwide Settlement Class and California Settlement Sub-Cass are collectively the Settlement Class.

What does the Settlement provide? If approved, the Settlement will provide:

- A \$60 reimbursement for each BPO fee that Settlement Class Members paid during the class period;
- A \$70 reimbursement for each Hybrid fee that Settlement Class Members paid during the class period;

- Reversals and/or credits for any California Sub-Class Members who continue to have loans serviced by Ocwen, in the amount of \$60 for each BPO and \$70 for each Hybrid fee that was assessed to the Class Member during the class period but for which the Class Member has not paid; and
- Defendants' **modification of disclosures** to borrowers in valuation-related correspondence and reports, and in any applicable fee schedules, to identify, as applicable, the "reconciliation" service added by vendors to BPO and Hybrid products.

What are my options? You can file a claim, request exclusion, object, or do nothing.

File a Claim. To receive a payment from the Settlement, submit a valid claim electronically at the link below or mail postmarked by **September 29, 2025**. By submitting a claim, you give up your right to sue or continue to sue Defendants for the claims in this case.



<u>Request Exclusion</u>. To remove yourself from the Settlement ("opt out"), submit an exclusion request by **July 12, 2024**. If you exclude yourself, you will receive no payment from the Settlement, but this is the only option that will allow you to keep your right to sue or continue to sue Defendants for the claims in this case.

<u>**Object</u></u>. If you do not exclude yourself from the Settlement, you may object or tell the Court what you do not like about the Settlement. If you object, you must still submit a claim to receive a payment. Objections must be submitted by July 12, 2024**.</u>

Do Nothing. If you do nothing, you will receive no payment from the Settlement and you will give up your right to sue or continue to sue Defendants for the claims in this case.

For more details about your rights and options and how to file a claim, exclude yourself, or object, go to <u>www.OcwenFeeSettlement.com</u>.

What happens next? The Court will hold a Final Approval Hearing on September 5, 2024, at 1:30 p.m. PT, to consider whether to give final approval to the Settlement and grant Settlement Class Counsel's request for attorneys' fees and costs, as well as reimbursement for Settlement Administration Costs. The Court appointed the law firm of Baron & Budd P.C., to represent Settlement Class Members as Settlement Class Counsel. Settlement Class Counsel will request attorneys' fees, estimated to be \$8,000,000, plus reimbursable litigation costs, estimated to be \$950,000. If approved by the Court, the attorneys' fees and costs will be paid by the Defendants. You do not need to attend the Final Approval Hearing. Settlement Class Counsel will answer any questions the Court may have. You or your attorney may ask to speak at the hearing at your own expense, but you do not have to. To do so, you must file with the Court, by on or before July 12, 2024, a notice of intent to appear at the Final Approval Hearing.

How can I get more information? Go to <u>www.OcwenFeeSettlement.com</u>, email info@OcwenFeeSettlement.com, call toll-free 1-888-995-0316, or write to Ocwen Fee Settlement, c/o JND Legal Administration, P.O. Box 91338, Seattle, WA 98111.

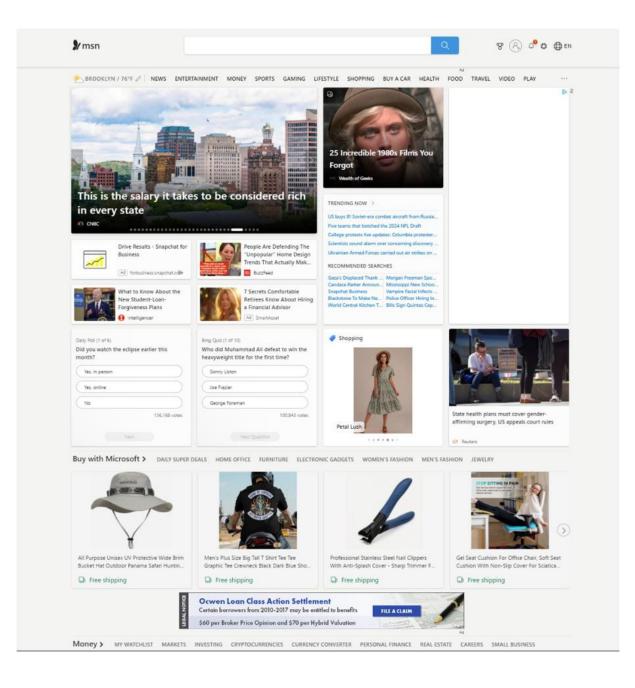
Questions? Visit www.OcwenFeeSettlement.com or Call 1-888-995-0316

To unsubscribe from this list, please click on the following link: Unsubscribe

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- EXHIBIT D -

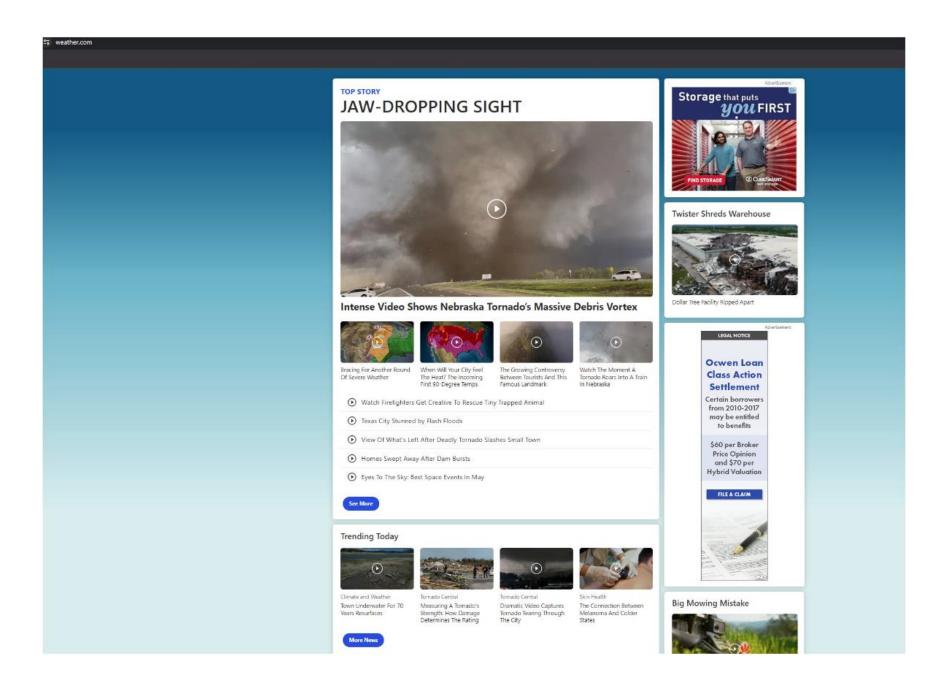
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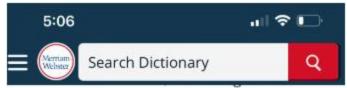


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penned by a certain singer-songwriter you may be familiar with by the name of **Taylor Swift**. In fact, we are told that her songs often send listeners to our **august** pages to look up some of the more unfamiliar words featured in her song titles and lyrics. If you count yourself among such listeners, dear reader, then today might just be the best day. Here's a list of 10 Swiftean words and some interesting facts about them. Are you... ready for it?







Transfer rankings: Top 25 players on the move

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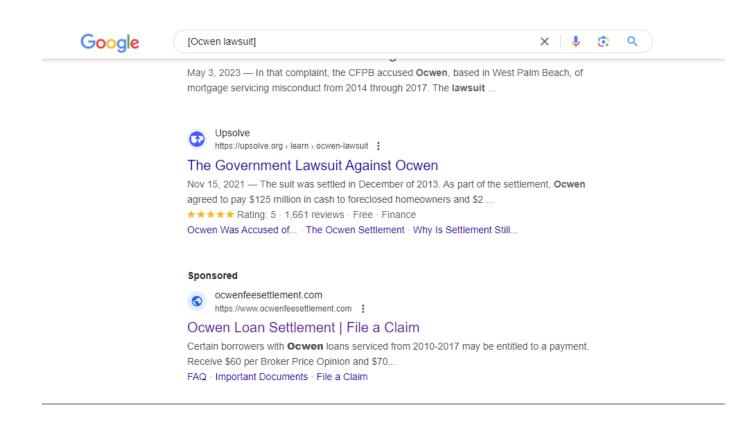
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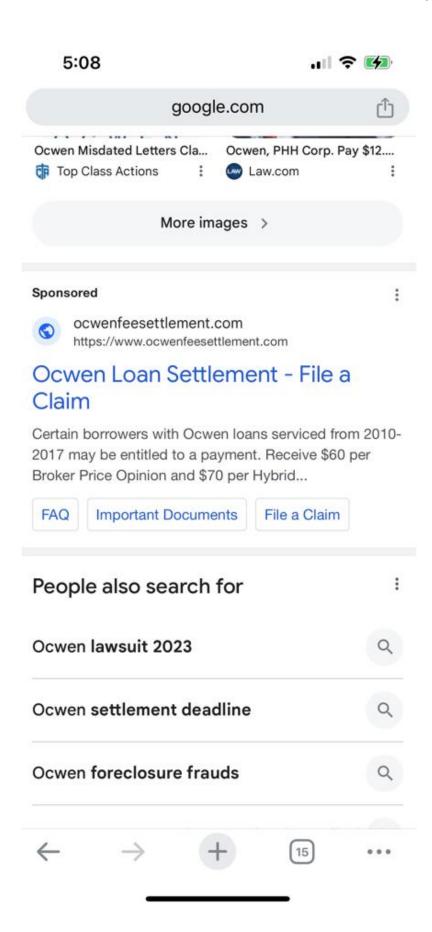


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- EXHIBIT E -

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- EXHIBIT F -

Borrowers who have or had a loan serviced by Ocwen Loan Servicing, LLC and paid for Broker Price Opinions or Hybrid Valuations between 2010 and 2017, may be entitled to the benefits of a class action settlement. Estimated payments are \$60 per Broker Price Opinion and \$70 per Hybrid Valuation.

USA - English 🗸

NEWS PROVIDED BY JND Legal Administration → Apr 29, 2024, 09:39 ET

SEATTLE, April 29, 2024 /PRNewswire/ -- A proposed settlement has been reached in a class action lawsuit called *Weiner v. Ocwen Financial Corp.*, Case No. Case No. 14-cv-02597, (E.D. Cal.) (the "Settlement"). This Notice summarizes Class Members' rights and options. More details are available at <u>www.OcwenFeeSettlement.com</u>.

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What is this about?

Plaintiff alleges that Ocwen Loan Servicing, LLC and its parent company Ocwen Financial Corporation (together, "Defendants" or "Ocwen") over-charged borrowers for certain property valuation expenses, including Broker Price Opinions ("BPOs") or Hybrid Valuations ("Hybrids"), which Plaintiff alleges contained undisclosed "mark-ups." Ocwen denies Plaintiff's claims, and all alleged wrongdoing associated with Plaintiff's claims. The Court has not decided who is right or wrong. Case 2:14-cv-02597-DJC-DB Document 255-1 Filed 06/12/24 Page 35 of 41 Instead, the Parties have agreed to the Settlement to avoid the costs, risk, and delays associated with continuing this complex and time-consuming litigation.

Who is affected?

The Court certified a <u>Nationwide Settlement Class</u> that includes all residents of the United States of America who have or had a loan serviced by Ocwen and who paid for one or more BPOs or Hybrids charged by Ocwen through Altisource, from November 5, 2010 through September 29, 2017, the date of the class certification order in this action. The Court also certified a <u>California Settlement</u> <u>Sub-Class</u> that includes all residents of the State of California who have or had a loan serviced by Ocwen and to whom charges for one or more BPOs or Hybrids were assessed to their mortgage account by Ocwen through Altisource, from November 5, 2010 through September 29, 2017 (the "class period"). The Nationwide Settlement Class and California Settlement Sub-Cass are collectively the Settlement Class.

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- Defendants' modification of disclosures to borrowers in valuation-related correspondence and reports, and in any applicable fee schedules, to identify, as applicable, the "reconciliation" service added by vendors to BPO and Hybrid products.

What are my options?

Class Members can file a claim, request exclusion, object, or do nothing.

- <u>File a Claim</u>. To receive a payment from the Settlement, submit a valid claim electronically at Case 2:14-cv-02597-DJC-DB Document 255-1 Filed 06/12/24 Page 36 of 41 www.OcwenFeeSettlement.com or postmarked by September 29, 2025. By submitting a claim, you give up your right to sue or continue to sue Defendants for the claims in this case.
- Request Exclusion. To remove yourself from the Settlement ("opt out"), submit an exclusion request by **July 12, 2024**. If you exclude yourself, you will receive no payment from the Settlement, but this is the only option that will allow you to keep your right to sue or continue to sue Defendants for the claims in this case.
- Object. If you do not exclude yourself from the Settlement, you may object or tell the Court what you do not like about the Settlement. If you object, you must still submit a claim to receive a payment. Objections must be submitted by **July 12, 2024**.
- **Do Nothing**. If you do nothing, you will receive no payment from the Settlement and you will give up your right to sue or continue to sue Defendants for the claims in this case.

For more details about your rights and options and how to file a claim, exclude yourself, or object, go to www.OcwenFeeSettlement.com.

What happens next?

The Court will hold a Final Approval Hearing on September 5, 2024 at 1:30 p.m. PT, to consider whether to give final approval to the Settlement and grant Settlement Class Counsel's request for attorneys' fees and costs, as well as reimbursement for Settlement Administration Costs. The Court appointed the law firm of Baron & Budd P.C., to represent Settlement Class Members as Settlement Class Counsel. Settlement Class Counsel will request attorneys' fees, estimated to be \$8,000,000, plus reimbursable litigation costs, estimated to be \$950,000. If approved by the Court, the attorneys' fees and costs will be paid by the Defendants. You do not need to attend the Final Approval Hearing. Settlement Class Counsel will answer any questions the Court may have. You or your attorney may ask to speak at the hearing at your own expense, but you do not have to. To do so, you must file with the Court, by on or before **July 12, 2024**, a notice of intent to appear at the Final Approval Hearing.

How can I get more information?

Go to www.OcwenFeeSettlement.com, email info@OcwenFeeSettlement.com, call toll-free 1-888-995-0316, or write to Ocwen Fee Settlement, c/o JND Legal Administration, P.O. Box 91338, Seattle, WA 98111. യ്ക

SOURCE JND Legal Administration Case 2:14-cv-02597-DJC-DB Document 255-1 Filed 06/12/24 Page 37 of 41 Los prestatarios que tienen o tuvieron un préstamo administrado por Ocwen Loan Servicing, LLC y pagaron por opiniones de precios de corredores o valoraciones híbridas entre 2010 y 2017, pueden tener derecho a los beneficios de un acuerdo de demanda colectiva. Los pagos estimados son de \$60 por dictamen de precio de corredor y \$70 por valoración híbrida.

USA - español 🕶

NEWS PROVIDED BY JND Legal Administration → Apr 29, 2024, 09:39 ET

SEATTLE, 29 de abril de 2024 /PRNewswire-HISPANIC PR WIRE/ -- Se ha llegado a un acuerdo propuesto en una demanda colectiva llamada *Weiner v. Ocwen Financial Corp.*, Caso No. Caso No. 14-cv-02597, (E.D. Cal.) (el "Acuerdo"). Esta notificación resume los derechos y opciones de los miembros de la demanda colectiva. Más información en <u>www.OcwenFeeSettlement.com</u>.

Un tribunal federal autorizó la presente notificación. Esta no es una solicitud de un abogado.

¿De qué se trata?

El demandante alega que Ocwen Loan Servicing, LLC y su empresa matriz Ocwen Financial Case 2:14-cv-02597-DJC-DB Document 255-1 Filed 06/12/24 Page 39 of 41 Corporation (conjuntamente, los "demandados" u "Ocwen") cobraron en exceso a los prestatarios por determinados gastos de tasación de propiedades, incluidos los dictámenes de precios de corredores ("BPO") o las tasaciones híbridas ("híbridas"), que el demandante alega que contenían "márgenes de beneficio" no revelados. Ocwen niega las reclamaciones del demandante y todas las presuntas irregularidades asociadas con las reclamaciones del demandante. El Tribunal no ha decidido quién tiene razón o no. En cambio, las partes han llegado a un Acuerdo para evitar los costos, riesgos y retrasos asociados con la continuación de este litigio complejo y lento.

¿Quién se ve afectado?

El Tribunal certificó un <u>grupo del Acuerdo a nivel nacional</u> que incluye a todos los residentes de Estados Unidos de Norteamérica que tienen o tuvieron un préstamo administrado por Ocwen y que pagaron por uno o más BPO o híbridos cobrados por Ocwen por medio de Altisource, desde el 5 de noviembre de 2010 hasta el 29 de septiembre de 2017, la fecha de la orden de certificación del grupo en esta demanda. El Tribunal también certificó un <u>subgrupo del Acuerdo de California</u> que incluye a todos los residentes del Estado de California que tienen o tuvieron un préstamo administrado por Ocwen y a quienes Ocwen, por medio de Altisource, les cobró cargos por uno o más BPO o híbridos en su cuenta hipotecaria, desde el 5 de noviembre de 2010 hasta el 29 de septiembre de 2017 (el "período de la demanda colectiva"). El grupo del Acuerdo a nivel nacional y el subgrupo del Acuerdo de California conforman en su conjunto el Acuerdo Colectivo.

¿Qué proporciona el Acuerdo?

Si se aprueba, el Acuerdo proporcionará:

- Un reembolso de \$60 por cada tarifa de BPO que los miembros del Acuerdo Colectivo Case 2:14-cv-02597-DJC-DB Document 255-1 Filed 06/12/24 Page 40 of 41 pagaron durante el período de la demanda;
- Un reembolso de \$70 por cada tarifa híbrida que los miembros del Acuerdo Colectivo pagaron durante el período de la demanda;
- Revocaciones y/o créditos para todos los miembros del subgrupo de California que continúe con préstamos otorgados por Ocwen, por un importe de \$60 por cada BPO y \$70 por cada tarifa híbrida que se cobró a un miembro de la demanda durante el período de la demanda colectiva, pero que el miembro de la demanda colectiva no ha pagado; y
- La modificación de los demandados de las divulgaciones a los prestatarios en la correspondencia e informes relacionados con la valoración, y en cualquier lista de tarifas aplicable, para identificar, según corresponda, el servicio de "reconciliación" agregado por los proveedores a los productos BPO e Híbridos.

¿Cuáles son mis opciones?

Los miembros de la demanda colectiva pueden presentar una reclamación, solicitar la exclusión, objetar o no hacer nada.

- Presentar una reclamación . Para recibir un pago del Acuerdo, presente una reclamación válida por vía electrónica en <u>www.OcwenFeeSettlement.com</u> o con matasellos anterior al 29 de septiembre de 2025. Al presentar una reclamación, usted renuncia a su derecho a demandar o continuar demandando a los demandados por las reclamaciones de este caso.
- <u>Solicitar exclusión</u>. Para retirarse del Acuerdo ("optar por no participar"), envíe una solicitud de exclusión antes del 12 **de julio de 2024**. Si se excluye, no recibirá ningún pago del Acuerdo, pero esta es la única opción que le permitirá conservar su derecho a demandar o seguir demandando a los demandados por las reclamaciones de este caso.
- <u>Objeto</u>. Si no se excluye del Acuerdo, puede objetar o decirle al Tribunal lo que no le gusta del Acuerdo. Si se opone, debe presentar una reclamación para recibir un pago. Las objeciones deben presentarse antes del 12 de julio de 2024.
- <u>No hacer nada</u>. Si no hace nada, no recibirá ningún pago del Acuerdo y renunciará a su derecho a demandar o continuar demandando a los demandados por las reclamaciones de este caso.

Para obtener más detalles sobre sus derechos y opciones y cómo presentar una reclamación, excluirse u objetar, visite **www.OcwenFeeSettlement.com**.

¿Qué sucede después? Case 2:14-cv-02597-DJC-DB Document 255-1 Filed 06/12/24 Page 41 of 41

El Tribunal celebrará una audiencia de aprobación final el **5 de septiembre de 2024 a la 1:30 p. m. PT**, para considerar si debe dar la aprobación final al Acuerdo y otorgar la solicitud de los abogados del Acuerdo Colectivo para los honorarios y costos de los abogados, así como el reembolso de los costos de administración del Acuerdo. El Tribunal designó al bufete de abogados de Baron & Budd P.C., para representar a los miembros del Acuerdo Colectivo como abogados del Acuerdo Colectivo. Los abogados del Acuerdo Colectivo solicitarán los honorarios de los abogados, estimados en \$8,000,000, más los gastos de litigio reembolsables, estimados en \$950,000. Si el Tribunal lo aprueba, los honorarios y costos de los abogados serán pagados por los demandados. No es necesario que asista a la Audiencia de Aprobación Final. Los abogados del Acuerdo colectivo responderán cualquier pregunta que el Tribunal pueda tener. Usted o su abogado pueden pedir hablar en la audiencia a su propio costo, pero no es su obligación. Para hablar en la audiencia, debe presentar ante el Tribunal, a más tardar el **12 de julio de 2024**, una notificación de intención de comparecer en la Audiencia de Aprobación Final.

¿Cómo puedo obtener más información?

Visite <u>www.OcwenFeeSettlement.com</u>, envíe un correo electrónico a <u>info@OcwenFeeSettlement.com</u>, llame al número gratuito 1-888-995-0316 o escriba a Ocwen Fee Settlement, c/o JND Legal Administration, P.O. Box 91338, Seattle, WA 98111.

FUENTE JND Legal Administration